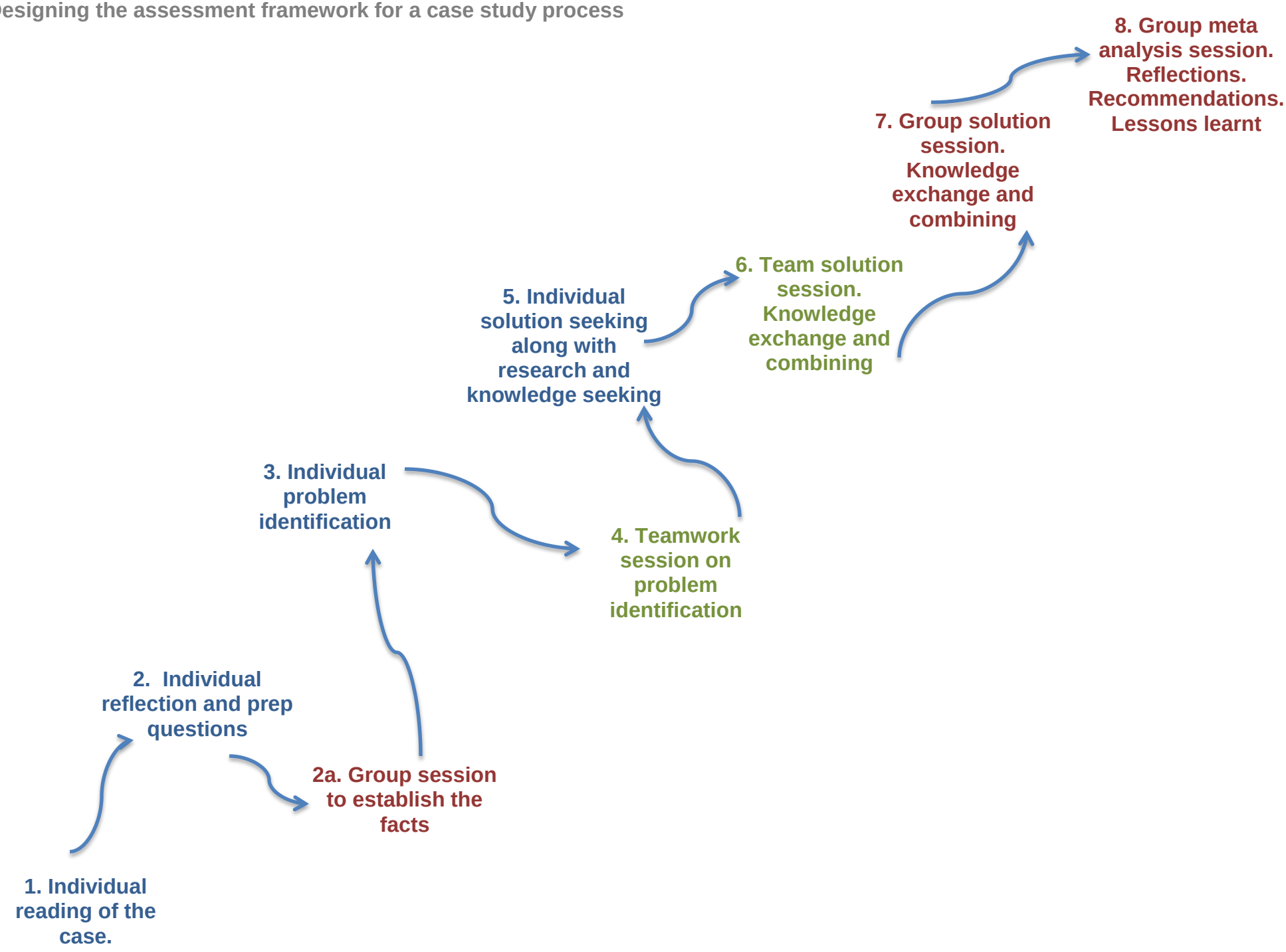Designing the assessment framework for a case study process